



**Quality Improvement
Organizations**

Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES



Leading the Way
to Better Healthcare



VHQC
QIN-QIO Maryland and Virginia

February 10, 2015

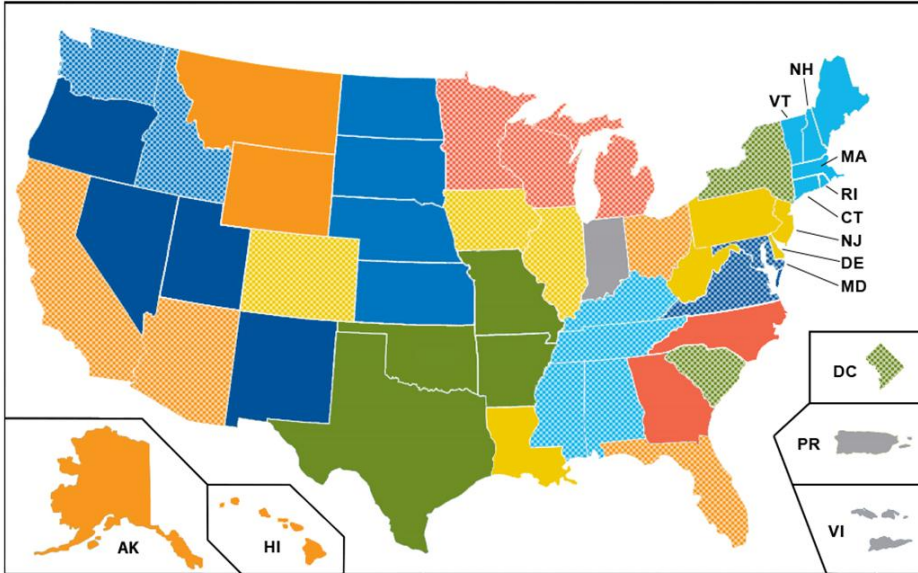
Agenda

1. VHQC Overview
2. New QIO Program Structure
3. Overview of Quality Improvement Initiatives
4. Questions and Answers

VHQC Overview

1. Private, nonprofit healthcare consulting firm
2. Served as QIO for Virginia since 1984
3. Health IT Regional Extension Center

QIO Program Changes



Quality Innovation Network QIOs (QIN-QIOs):

- Regionalized and cover 2 to 6 states
- QIO contract cycle extended to 5 years

VHQC is the QIN-QIO for Maryland and Virginia.

QIN-QIO Aims

Better Health

- Improving cardiac health & reducing cardiac disparities
- Reducing disparities in diabetes care
- Coordinating prevention through HIT



Better Care

- Reducing healthcare-associated infections
- Reducing healthcare-acquired conditions
- Coordinating care to reduce readmits & adverse drug events

Lower Costs

- Quality improvement through physician value-based modifier
- Local QIO projects

Our End Goal

Support a continuously evolving network of dedicated and committed experts in quality improvement, working together in partnership with multiple entities, patients and families to improve health care, support the creation of healthy people in healthy communities and lower costs through improvement.

“To change a nation...”

Improving the Health Status of Communities



Heart Healthy: The Cardiac Improvement Network

1. Reduce cardiac disparities within populations that are disproportionately affected by heart disease
2. Increase use of the evidence-based ABCS approach to reduce cardiac risk
3. Become familiar with and use the resources of the Million Hearts[®] initiative

Heart Healthy: Alignment of Efforts

1. Maryland Million Hearts Initiative
 - NQF 18
 - NQF 59
2. AMA – John Hopkins Armstrong Institute for Patient Safety and Quality
 - Blood Pressure Initiative
3. PQRS Cardiac Measures

Improving Cardiac Health: Participants

1. Medicare-certified home health agencies
2. EHR aligned physician practices and clinics submitting PQRS measures
3. Patients, Family members, Advocates or Caregivers
4. Community-level and State-level Partners and Stakeholders

Everyone with Diabetes Counts (EDC):

1. Assist providers in reporting on and monitoring outcomes for patients with diabetes.
 - HbA1c
 - Lipids
 - Eye exams
 - Blood Pressure
 - Lower extremity amputations
2. Increase the number of beneficiaries with self-management diabetes training

Alignment with Maryland's Living Well Program

1. Administered by Maryland Department of Aging
2. Utilizes the Stanford's Living Well Program
 - Evidence based, self-management workshop
 - Free six-week workshop
3. Partnership to increase provider referral to and patient's knowledge of Program
4. Data support
 - Pre/post class diabetes knowledge
 - Clinical data pre/post class

EDC: Participants

1. Healthcare workers
 - Providers/practitioners
 - Certified Diabetes Educators
 - Community Health Workers
2. Organizations with focus on diabetes population
 - Faith-based organizations
 - Senior centers
 - Community health centers
 - Public health departments
3. Academic and teaching institutions

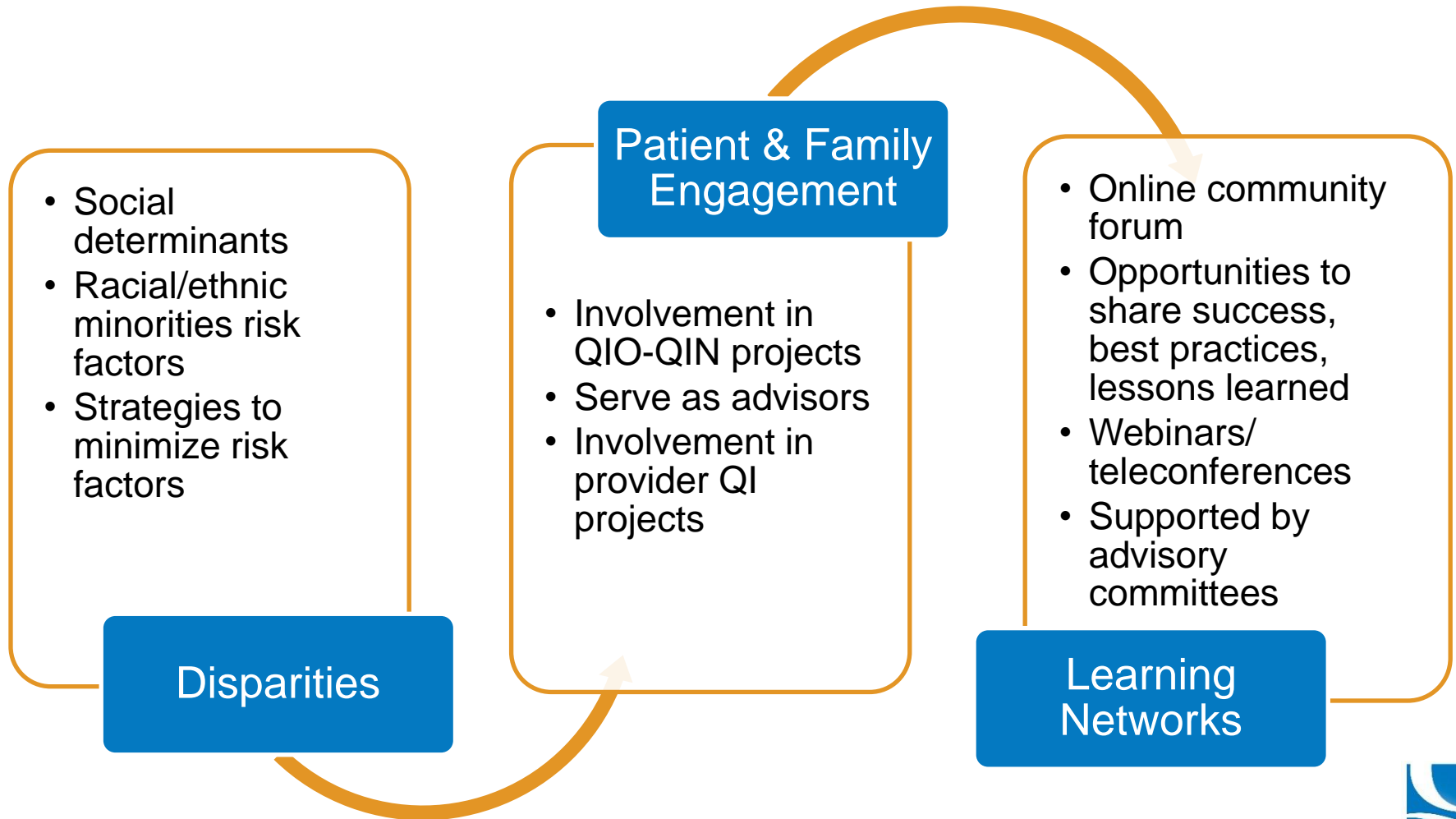
Quality Reporting & Incentive Programs Network

1. Understanding PQRS reporting options
2. How to access & understand PQRS feedback and Quality Resource Utilization Report (QRUR) reports
3. Help Providers meet the requirements of Meaningful Use and improve CQMs
4. How to maximize quality & cost components for both Value Modifier and Value-Based Purchasing

Quality Reporting & Incentive Programs Network

1. Educational materials and events regarding goals and requirements for incentive and quality reporting programs
2. Access to tools and resources that focus on program measure improvement
3. Improvement Consultants to assist with:
 - Analyzing your quality reporting data to identify gaps in quality of care
 - Developing interventions to address the identified gap in quality of care

Foundational Elements



Benefits of Participation

1. Flexible, no-cost structure for improvement
2. Provision of data reports and analysis
3. Targeted data to support QI initiatives
4. Latest strategies and techniques from successful colleagues and QI experts
5. Intervention development ideas and assistance
6. Support for participation in other QI initiatives
7. Achievement awards

Recognition Program

1. Open to providers who are participating in one of the MD-VA QIN-QIO initiatives
2. Awards will be state-specific
3. Criteria and data submission will align with project requirements
4. Participants will be evaluated on performance through 2015
 - Awards will be announced early 2016
 - Annually thereafter

Questions and Answers



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Maryland & Virginia
Quality Innovation Network

<http://qin.vhqc.org>

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